

# frontline readiness lead

**ID tag** 8066  
**region** Prague  
**location** Prague  
**accommodation** not provided

**responsibilities** lead a group of support agents that dedicate time to training and development design onboarding, knowledge transfer, and development strategy for our team inspire, engage, and drive execution through the virtual readiness team members identify gaps and opportunities to refine and advance the readiness mission and journey, keeping it relevant as the team evolves lead by example and be an advocate of our vision, our team, and our overall organization identify and manage the most relevant learning platforms to store information in the most efficient manner analyze learning impact: design/create surveys, coordinate prep questions, and drive team participation challenge complexity and anticipate required change to ensure project execution maintains focused on agent efficiency and user experience, leveraging your support knowhow and experience facilitate, design, and run sessions where appropriate define and run virtual team engagement or team building activities

**we require** fluent in English  
project management and leadership skills  
previous experience in similar position is an advantage  
team player, fast learner, tech savvy  
manage stakeholders, and coordinate execution across an inspired virtual team

**we offer** **monthly salary range 35 000 - 36 000 czk**  
**annual bonus: in amount of one salary**  
lucrative benefit package  
international company

**Randstad contact details** martin.zizka@randstad.cz, +420 724 595 711  
communication in English